



member
HANDBOOK

MASTERY **IM** ACADEMY



member handbook

this is a handbook to help guide you through your member experience.



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websites & apps

IM.academy

IM.center

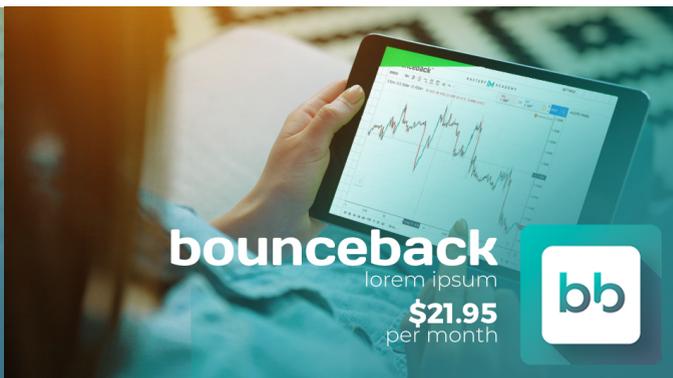
IM Mastery Academy App located in Google & iOS Stores

how to upgrade or add on a product

To add products to your package visit the Shopping Cart tab in the left hand menu of your IML back office. You can add individual products that you want access to.



delorean
lorem ipsum
\$21.95
per month

bounceback
lorem ipsum
\$21.95
per month




swipecoin
lorem ipsum
\$49.95
per month




liberty
lorem ipsum
\$21.95
per month





IBO

You must pay your IBO fee of \$16.71 a month in order to qualify for commissions.

If you do not pay your \$16.71 IBO commissions you have a 7 day grace period to get paid before you miss that commission period.

upgrading to IBO

To upgrade visit the Shopping Cart tab in the left hand menu of your IML back office. Select the IBO Kit and complete your purchase.

IBO Options

<input checked="" type="checkbox"/> IBO MEMBERSHIP
Earn Commissions
Access to Training and Tools
Membership Through Fri 20-Sep-2019
\$16.71 per month

how to downgrade

Visit the personal info section of your IML back office and you can turn off any product subscriptions you no longer wish to have.

You can also downgrade from IBO to customer.

Membership Upgrade Account			
Type	Status	Next Billing Date	Action
Two And It's Free	Active	Expires Thu 19-Dec-2019	
SwipeCoin	Active		Cancel Subscription
Platinum Pack	Inactive (Canceled)		
IBO	Active	Mon 22-Jul-2019	Downgrade to Customer Account



how to update card information

Go to Personal Info in the back office and you can edit or remove your credit card details.

delete my credit card on file

Payment Info [\[Change \]](#)

Name on Card:
Credit Card Type:
Credit Card Number:
Expiration Date:
Address:
City:
State/Province:
ZIP/Postal Code:
Country

[Delete Credit Card](#)



how to reset password

1. Login to your IM back office
2. Go to Personal Info
3. Click on Change
4. Scroll down and go to Password
5. Save Changes

Password

Please choose a unique password. Passwords must be between 5 and 40 characters long.

New Password

Confirm Password

[Back](#) [Save](#)

locked out of your account

Email support@imarketslive.com to open a locked account. Provide your IML ID number when emailing for faster response times.

how to cancel your account

Go to Personal Info and find Membership. To cancel any subscription, find the item and click **Cancel Subscription**.

Type	Status	Next Billing Date	Action
Elite Pack	Active	Wed 4-Dec-2019	Modify Pack Cancel Subscription

[Upgrade Account](#)



contact support

Email support@imarketslive.com or access our live chat 24 hours a day on our website www.imarketslive.com for general inquiries or failed payment issues.

2&free

A CUSTOMER can refer two other CUSTOMERS at the same value or lower and receive a free monthly membership for as long as those two CUSTOMERS stay ACTIVE.

If a CUSTOMER upgrades to an IBO then you will no longer have 2&Free until you refer another customer and have at least two active paying CUSTOMERS.



see your payment history

Please click on this link: <https://www.imarketslive.com/recentOrders>

You can also do this by logging into the back office and go to Order History from the left side

Home » Recent Orders

Recent Orders

ID	Date	Items	Volume (BV)	Amount (USD)	Receipt
	2019-06-22 05:00:02	1	0	\$16.71	Print Receipt
	2019-05-23 15:00:02	1	0	\$16.71	Print Receipt
	2019-04-23 15:00:02	1	0	\$16.71	Print Receipt
	2019-03-24 22:37:51	1	0	\$16.71	Print Receipt
	2019-02-19 09:11:55	1	0	\$16.71	Print Receipt
	2018-12-21 14:33:20	1	0	\$16.71	Print Receipt
	2018-11-18 15:00:02	1	0	\$16.71	Print Receipt
	2018-11-12 15:30:11	1	145	\$161.50	Print Receipt
	2018-10-19 15:00:02	1	0	\$16.71	Print Receipt
	2018-10-13 16:17:24	1	145	\$161.50	Print Receipt

Chat